

因为亚马逊系统 BUG，每个卖家每月都会被亚马逊额外扣除一些钱，而卖家自己却看不见！

这些钱包括什么？

库存丢失赔偿、运输损坏赔偿、销毁产品补偿、退款差额、多发货物补偿.....

这些钱有多少？

年销售 3000 万，可索赔 15-30 万

如何索赔？

方法一：自己动手

- 1、数据报告-库存管理-盘库（点击更多那里就出来了）
- 2、然后下载报表，过去 18 个月都可以追款，找出那些符合追款的库存
- 3、接着后台转成英文版，然后发邮件给亚马逊 FBA 团队，我弄个模板给你们，参考下

Dear Amazon,

After reviewing our FBA inventory we found that following FNSKU which was lost or damaged by Amazon, but has not been reimbursed. Please kindly find as following details.

It would be highly appreciate if you could submit investigation and issue reimbursement. Thank you in advance for your supporting.

FNSKU: 此处填写 FNSKU

Damaged-warehouse :

Date Period: 2017-11-21 to 2017-12-12

(+) Damaged at Amazon fulfillment center : 3

(-) Already reimbursed items(valid) : 0

(=) Item discrepancy and need to be reimbursed: 3



Lost-warehouse :

Date Period: 2017-11-21 to 2017-12-12

(+) Amazon misplaced inventory : 4

(-) Found inventory & Transfer from holding & Already reimbursed items(valid) : 1

(=) Item discrepancy and need to be reimbursed: 3

Totally :

(=) Item discrepancy and need to be reimbursed: 6

My number is 此处留电话

Have a nice day.

Best regards ,

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